



evolt
CHARGING
powered by SWARCO

All-in-one commercial EV charging.

Award-winning customer service. Design and consultation; project management and installation, hardware, software and maintenance.



Our sectors



Public sector

Strategic road networks, community and destination charging



Charge point operators (CPO)

Commercial and public charge point operators



e-Bus and e-Truck

Charging infrastructure for complex depot and on-the-go charging solutions



Fleets

Depot and return-to-home solutions to keep your fleet on the road



Workplace

Solutions for both employees and visitors to support Net Zero

Interested in working with us?

Then get in touch: sales@evoltcharging.co.uk

Why choose Evolt Charging?

You may be at the beginning of your journey to incorporate EV (Electric Vehicle) charging into your business or organisation.

Or you may have already worked on an EV charging infrastructure project, and are looking for a partner to progress the next phase.

We believe **Evolt Charging** is the right partner for you, with **15** years’ experience in commercial EV charging, we understand your challenges and have a proven track record.

As one of the early providers of EV charging, our mission has been to lead the transition to sustainable transportation by providing reliable and accessible EV charging solutions. We are committed to:

- **Innovation:** Continuously improving our technology and services to meet the evolving needs of our customers.
- **Sustainability:** Supporting the global movement towards Net Zero by facilitating the adoption of electric vehicles.
- **Customer support:** Offering comprehensive support throughout the entire process, from design and installation to maintenance and management.
- **Education:** Empowering our customers with the knowledge and tools they need to make informed decisions about their EV charging infrastructure.



Justin Meyer
Managing Director
SWARCO Smart
Charging

“Our dedication to these principles has helped us become a trusted partner for commercial EV charging.

Whether your goal is to keep your fleet on the road, your products and people moving, or support your local community with an EV charging hub: Evolt Charging brings the insight and experience to guide you to the right solutions.”

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Design.

Activate your EV charging strategy with our expert support.

Choosing and designing your site is central to the smooth running of your installation and future customer experience. Getting the right design advice from the start, requires unique expertise, built on years of implementation. It can help you build a successful and flexible solution to meet demand.

Our in-house design and consulting teams can guide you through every step, ensuring a seamless and efficient process. This consultative approach draws on our extensive experience and attention to details others may overlook including:

- **Comprehensive site surveys:** we conduct thorough site assessments to understand your specific needs and requirements.
- **Specification expertise:** our experts handle all technical details, including grid capacity, Wi-Fi access, and other vital connections specific to your site.
- **Considered equipment choice:** one size does not fit all. We'll make recommendations for your site from our wide range of exclusive chargers, ensuring you get the best charger selection for your needs.
- **Installation evaluation:** we assess the terrain, location, and community challenges to ensure a smooth installation process.
- **Risk identification and mitigation:** our aim is to identify potential project risks early in the process and develop strategies to solve them effectively.
- **Planning and legislation compliance:** we manage all planning, legislation, and compliance requirements, including specialised coordination where required or requested.
- **Scalability and cost assessments:** we evaluate each site with a vision for the future, identifying opportunities to scale your infrastructure and manage ongoing costs efficiently.

Partner with us to build a solid foundation for your EV charging strategy and experience the confidence of making informed decisions with expert guidance.



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Installation.

Expert project management and installation for your EV charging site build.

Our team of dedicated project managers bring insight and experience to guide you through every phase of your site build, ensuring a seamless and efficient process.

Supported by our proficient and professional installation teams, they provide an unparalleled understanding of customer needs and a single point of contact so that you can get on with your day-to-day.

Our installation and project management services include:

- **Project tracking and regular reviews:** our teams ensure you stay informed with consistent updates to ensure everything stays on schedule.
- **Completion to agreed standards:** we ensure that all work is completed to agreed customer, compliance and site standards, legislative or Service Level Agreements (SLAs), to guarantee quality and satisfaction.
- **DNO (Distribution Network Operators) partner liaison:** over time, we've built up established relationships with DNO partners. We manage liaison and site-specific requirements to minimise downtimes at business or operational critical sites.
- **Client handover and training:** where requested you'll receive comprehensive handover support, including necessary training to ensure site longevity, certifications, and other essential information.

Partner with us for a smooth, professional site build experience, backed by expert project management and support.



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Hardware.

Cutting-edge EV charging solutions with industry-leading partners.

Through exclusive distribution agreements with handpicked hardware suppliers, we provide you with the latest in EV charging technology. All of our charging solutions are supported by remote diagnostics allowing us to maintain uptime.

Our advanced charging solutions include:

- **AC chargers:** fast, contactless, future-proof units available in 7kW and 22kW options.
- **DC chargers:** rapid and ultra-rapid, with contactless and modular options with power ranges from 80kW to 240kW. Features include larger screens and advanced cable management systems.
- **e-Bus and e-Truck chargers:** including Pantograph and mobile charging solutions tailored for e-Bus and e-Truck depot needs.

We also think about the bigger picture including:

- **Return to Home (RTH) solutions:** efficient and reliable home charging solutions to support fleet continuity.
- **Dynamic Load Management (DLM):** a unique AC and DC system that integrates seamlessly with building management systems, optimises contracted power use, and can avoid high-cost grid updates.
- **Solar and battery storage solutions:** we offer comprehensive options to enhance sustainability and efficiency.
- **Publicly Available Specification (PAS) 1899 compliancy:** many of our EV chargers meet the regulations to help you comply with legislations.

Experience the future of EV charging with our state-of-the-art solutions designed to meet your every need.



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Software.

Our comprehensive EV network management solution.

We provide in-house software solutions enabling you to manage your EV networks efficiently and effectively. E.connect is our back-office platform, that enables you to manage your network of chargers.

We also provide an app for drivers so they can use your network.

Key features:

- **Smart reporting:** real-time data collection for events, revenue, and numerous other data points. Open Charge Point Interface (OCPI) compliant.
- **Historical open data access:** easily access historical data from your project's inception to meet OCPI legislation.
- **Controlled access:** efficiently manage and display charging and tariff settings with controlled access features.
- **Flexible driver payment options for roaming:** choose from app, RFID, or PAYG systems, all integrated through Stripe.
- **Alert systems and remote diagnostics:** benefit from 24/7 driver support, fault ticketing, and remote diagnostics to keep your network running smoothly.
- **White label options:** customisable white label solutions available to fit your brand.

Empower your EV network with E.Connect, designed to provide comprehensive management and seamless operation.



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Customer Service.

Customer service: built on experience, managed by experts.

Our records speak for themselves:



24/7/365 customer service support and operation



16,000 calls answered per month



5,000 emails processed each month



86% Net Promoter Score (NPS) - 150 surveys per week



2023 and 2024 E-Mobility Service Team of the Year

Our UK-based customer service team is here to make sure everything runs smoothly for EV drivers, charge point owners and operators. By putting our customers first and delivering quick and friendly support we're not just building loyalty, we're also helping more people embrace electric vehicles.

Year after year, we have secured industry awards for outstanding customer service performance, including Zapmap's 'Best customer service for a public network'. With millions of EV charging sessions under our belt, we have proven our ability to support drivers effectively and resolve issues with precision and speed.

Benefit from their personal touch and expert advice 24/7/365 in any of our locations.



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Figures correct at time of going to press



Maintenance.

Unmatched maintenance and service support for your EV charge points.

Our nationwide network of technicians ensures your EV charge points stay up and running, providing peace of mind and reliable service.

Why choose our maintenance services?



40+ dedicated maintenance and service teams are backed by our sophisticated back-office platform.



24/7/365 support centre ready to assist you at any time.



90% of issues are diagnosed remotely, minimising downtime.



93% resulting in first-time fixes, ensuring quick and effective repairs.



99.2% uptime with our proactive maintenance and support.

We offer service and maintenance packages to suit your needs. Our packages include detailed charger investigations, conducted as needed by our expert technicians. Also, all of our engineers drive EVs and will carry spare kits, ensuring they are always prepared for on-site repairs.

Trust our experienced technicians to maintain and service your EV charge points, delivering top-notch performance and reliability.



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Awards

2023 - Winner - E-Mobility Service Team of the year
2024 - Winner - E-Mobility Service Team of the year
2023 - Winner - E-Mobility EV Network Operator of the year
2024 - Winner - E-Mobility Marketing, communications and advertising

Accreditations

SWARCO Smart Charging Ltd, trading as Evolt Charging
Office for Zero Emission Vehicles (OZEV) approved installer
FCA/PCI-DSS accredited
ISO/IEC 27001:2022 - Certificate number: IS 799922
ISO 45001:2018 (SSIP) - Certificate Number: OHS 799921
ISO 9001:2015 - Certificate number: FS 799919
ISO 14001:2015 - Certificate number: EMS 799916

Partnerships

Partnering with Action for Conservation to inspire and empower young people to become the next generation of environmental leaders.



Printed on FSC certified paper stock,
constructed from 100% recycled fibres.



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